

# Policies for all Rentals

## SAFETY FIRST:

Read and follow all posted / provided safety rules as you are responsible for safe operation and hold harmless Y'Allbee Inflatables, LLC thereof.

**CHILDREN MUST BE SUPERVISED AT ALL TIMES.**

## SPECIFIC RULES TO FOLLOW:

- Compatible age groups must play on a unit at the same time. Age groups must not be mixed. Different sized children must not be mixed.
- The inflatable unit should not be operated if winds exceed 15 mph or in rain or lightning conditions.
- SOCKS - Must be worn at all times.
- NO SHARP OBJECTS - Make sure there are no sharp objects in or on clothing.
- NO EYE GLASSES - Please do not wear eye glasses in/on inflatable.
- All persons must remove shoes, glasses, jewelry, and anything else that may harm the inflatable or other users of the inflatable or anyone in or around the inflatable.
- Make sure your pockets are empty.
- No flips, somersaults or horseplay. The operator must strictly enforce the rules posted on the warning sign and on this contract.
- No food, gum or drink inside or near (within 10 feet) the inflatable. If this occurs there will be a cleaning fee charge to clean food and drink residue from the inflatable.
- No **SILLY STRING!** Silly string damages the vinyl. You will be charged for all repairs required from silly string damage, even if it's a new unit.
- Keep all pets away from the Bounce House.
- Please leave cords, blowers and all rental equipment alone.
- Do not use the Bounce House during rain. The jump surface is very slippery when wet. If during operation the wind becomes excessive (25mph), remove all bouncers and deflate the Bounce House.
- If you have a problem, talk to an adult and they will take care of the issue. Please do not cut the plastic ties on the front of the inflatable or the blower. Please do not tape or fasten anything on the inflatable.

The following are guidelines as to the number of riders that may be on the inflatable unit at the same time. Please make sure riders are of comparable weight, height, and size. The number of riders is based on ages under ten years of age.

### Model Weight Limits (LBS) Number of riders

- 13x13 Bounce House 700lbs or 8-10 at a time
- 15x15 Bounce House 800lbs or 10-12 at a time
- 15x21 Mini Combo, 10ft Slide Combo, Other Combo units 800lbs or 10-12 at a time inside bouncer, 1 at a time on slide
- 20x23 Castle 1400lbs or 15-17 at a time

## RESTRICTIONS:

- ➔ Individuals with head, neck, back or other muscular-skeletal injuries or disabilities, pregnant women, small infants, and others who may be susceptible to injury from falls, bumps or bouncing are not permitted in the unit at any time. Improper use of the inflatable includes flipping in the air, wrestling, and riders piling on each other, such activity may result in neck and back injuries to riders.
- ➔ Equipment and supplies should be checked BEFORE and AFTER use for shortage or damage. Notify Y'Allbee Party Jump Inflatables, LLC immediately for repair or replacement. No claims can be honored after the event.
- ➔ Charges will be imposed to repair or replace items due to abuse, loss, misuse, overload, negligence, or dirty equipment.
- ➔ All prices are for time out on rental whether used or not.

## CANCELLATION POLICY

Deposits are NONREFUNDABLE. You may cancel your reservation up to a week before your event. Your deposit will be applied to a future, available date. You must contact a representative of Y'Allbee Party Jump Inflatables, LLC prior to us departing our warehouse.

**RULES FOR SLIDES:**

**CHILDREN MUST BE SUPERVISED AT ALL TIMES.**

- Please read the list to all children using the slide. No more than 1 adult or 2 children (10 yrs and under) on the slide at the same time.
- Only 1 person going down the slide at a time. No doubles and no racing.
- All persons must remove shoes, glasses, jewelry, and anything else that may harm the slide or other users of the slide, or anyone on or around the slide.
- Make sure your pockets are empty. No flips, somersaults, or horseplay.
- No food, gum or drink on or near (within 10 feet) the slide. If this occurs there will be a \$100.00 cleaning fee charged to clean food and drink residue from the slide.
- Please DO NOT open air hatches located on the front and rear of the slide. Please do not tape or fasten anything to the slide.
- No playing in or around ropes or stakes of the slide. There needs to be 2 adults supervising slide at all times.

**SHOULD AN INFLATABLE BEGIN TO DEFLATE OR ANY OTHER EMERGENCIES:**

1. If the motor has stopped – check the cord connection at the outlet and at the motor. Remember to use of more than one extension cord can trip the circuit breaker.
2. If the Bounce House starts to deflate – check the air intake on the side of motor for blockage. Check both tubes on the back of the Bounce House for snugness and retie if necessary.
3. If the Bounce House stakes come loose, pull the corner back and re-stake.
4. Should the Bounce House deflate, or if you experience any other problems with the equipment, please call Y’Allbee Inflatables, LLC at 608-732-0618 before allowing or engaging in further use of the Bounce House.

Emergencies can arise for various reasons. The following are a few examples of emergencies and how they can be handled. This is strictly a guide. Please use common sense when an emergency occur.

Electrical Power: Electric is the responsibility of the renter. We will provide the appropriate extension cord to power our equipment. All equipment must be placed within 100 feet of the power source. We are not permitted to connect to any temporary wiring unless it has been inspected and signed off by a licensed electrician. All inflatable’s require one dedicated circuit for each required blower. A dedicated circuit has its own circuit breaker without any other equipment plugged in. This does not correspond to the number of outlets. Typical wiring consists of multiple outlets on one circuit. This means all outlets on that circuit must be unused. When a loss of power occurs the inflatable will slowly start to deflate. Remain calm! You will have sufficient time to help the riders to quickly and safely exit the ride. This situation tends to cause panic . . . unless the operator stays calm and relaxed. Talk calmly to those inside telling them not to panic while you're helping them walk out. Check to see if the blowers have come unplugged or the cords are unplugged from the outlet. If so, plug them back in and the ride will re-inflate.

- Do not leave the ride unattended to check on any problem. Empty the ride and then address the issue. We will not be responsible for any electrical failures caused by the power source.
- If the inflatable deflates and the entrance is not found, please advise the children not to panic. Instruct them to find the colored square on the roof, push it out, and exit the inflatable.
- If the slide begins to deflate, inform the children to slide down the unit and exit it as quickly as possible. Do not leave the ride unattended!

**Weather Policy**

You may cancel your reservation up to the day of your event. You must contact a representative of Y’Allbee Inflatables, LLC prior to us leaving our warehouse. In bad weather conditions, we reserve the right to cancel.

- Bad weather can arrive in the form of snow, rain, lightning or strong wind. In each case you want to evacuate the ride as quickly and safely as possible. Remain calm! If you panic, your riders may also panic. Stay calm and stay focused on your job, which is to help your riders exit the ride quickly, but in an orderly fashion. After everyone has exited the ride, deflate the ride by turning off the blower and moving them to a dry location.
- **Damage:** If the ride becomes damaged while in your operation, take the following steps.
- If the ride is ripped or otherwise begins to lose air, assist all riders from the ride and deflate it. Write down what happened, when, and any other details you observed and turn this report into Y’Allbee Inflatables, LLC.
- Should the inflatable deflate, or if you experienced any other problems with the equipment, please call Y’Allbee Inflatables at (608) 732-0618 before allowing or engaging in further use of the inflatable. Do not leave the ride unattended.

Customer Signature: \_\_\_\_\_

Print Full Name: \_\_\_\_\_

Date: \_\_\_\_\_